# Downtown Parking FAQs

How many on-street parking spaces are located in the Central Business District?

There are more than 900 metered spaces.

### How much does it cost to park at a meter?

The cost is \$0.75-\$1.00 depending on location. Meters accept quarters, dimes, and nickels only. Beginning in August, the city will be piloting Parkmobile to enable credit/debit card payments as well.

#### When are the meters enforced?

Per City ordinance, enforcement of parking meter spaces is from 8 am to 6 pm Mondays through Saturdays, excluding Sundays and City-designated holidays.

### If I do get a ticket, how do I pay it?

**ONLINE** at www.greensboro-nc.gov/PayTicket

#### **BY MAIL**

Enclose the citation and a personal check, money order, or cashier's check (do not send cash) for the amount of the ticket. Make checks or money orders payable to "City of Greensboro" and mail payment to:

City of Greensboro Parking Violations PO Box 3136 Greensboro, NC 27402

#### **WALK-IN PAYMENTS**

Collections Cashier Window, *Melvin Municipal Office Building*, 300 W. Washington St.

## What if I feel that a violation has been issued in error?

If you feel you've received a ticket in error, there is an appeal process in place. As a matter of policy, the Parking Enforcement Office does not accept the following as grounds for an appeal:

- Lack of knowledge of the City's parking regulations
- Conflicts or tardiness going to or returning from appointments, which includes being in court
- Inability to find a valid parking space
- Failure to have appropriate or sufficient amount of coins for payment.

For more information about the appeals process, visit us online at www.greensboro-nc.gov/parking.



- When parking your vehicle, make sure it is parked between the lines of the designated parking space.
- Arrive early to use lower level parking, which is more convenient to businesses and merchants.
- Mondays through Fridays, parking is free for the first hour until 6 pm at all four Cityowned decks. Parking is free from 6-9 pm as well.
- Drive slowly through the parking decks.
- Be courteous to your fellow parkers.
- Pay attention to signs. They are placed in strategic locations to assist you in maneuvering successfully through the deck.
- Monthly card holders can exit through any designated exit lane at the decks.
   Customers who take a parking ticket when entering the deck must exit through a lane staffed by an attendant.



### Greensboro Downtown Parking

Parking Enforcement
Decks | On Street | Surface Lots

Parking Office 336-373-2648

Parking Maintenance 336-373-CITY (2489)

www.greensboro-nc.gov/parking



# **Parking Decks**

Four parking decks are located in key areas throughout downtown. Parking decks include:

- Covered parking
- Security telephones
- Free parking all day on weekends and City-observed holidays
  - First hour is FREE, additional time is \$0.75 per hour
  - Free parking from 6-9 pm (customers still required to pay for time parked up to 6 pm)
  - Entry after 9 pm, \$2 flat fee, paid at entry

- Bellemeade Street Deck 220 N. Greene Street • 27401 336-373-2157 1276 parking spaces
- Church Street Deck
  215 N. Church Street 27401
  336-373-2973
  417 parking spaces
- Davie Street Deck
  109 E. Market Street 27401
  336-373-2136
  415 parking spaces
- Greene Street Deck
  211 S. Greene Street 27401
  336-373-2113
  706 parking spaces

Permit parking is available to downtown residents and employees throughout the city at the four parking decks. Contact one of the deck attendants to sign up. Payment is due at the time of sign up. This payment includes a monthly charge, plus a card deposit charge.

### **Surface Lots**

Six surface lots are located in close proximity to downtown destinations.

- Free parking after 6 pm Mondays - Fridays
  - Free parking on weekends and City-observed holidays
- Washington/Eugene (City/County)
  4-hour 10-hour
  336-373-2156
  111 metered spaces
- 2 Federal/Washington
  2-hour 10-hour
  336-373-2051
  71 metered spaces
  10 reserved spaces (City & Police vehicles)

- 3 Elm/Greene Pay Station 3-hour 336-373-2113 68 metered spaces
- 4 Elm/McGee Pay Station 3-hour 336-373-2113 73 metered spaces
- 5 EIm/MLK
  2-hour monthly
  336-373-2113
  21 metered spaces
  3 monthly parking spaces
- Depot S. Davie Street
  2-hour monthly
  336-373-2136
  20 metered spaces
  28 monthly parking spaces

### **On-Street Parking**

Time Limited Parking\* October Metered Parking\*

\*Note signs on meters for time limits for parking

